



AI IN EVERYDAY LIFE

Unit 7 – Ethics



UNIVERSITÀ DEGLI STUDI
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DataScientia
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OPEN
UNIVERSITY OF
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cy.center for
algorithmic
transparency





OUTLINE

- Trustworthy AI
- Ethical principles for AI and examples
- Problems of AI
- Former solutions





USEFUL RESOURCES

AI Human Impact:

<https://aihumanimpact.org/principles-toolkit.html>

EC Ethics Guidelines for Trustworthy AI:

<https://digital-strategy.ec.europa.eu/en/library/ethics-guidelines-trustworthy-ai>



AI POTENTIAL

- According to the EU High Level Expert Group on Artificial Intelligence, AI is a tool that can improve the common good.
- AI can contribute to "facilitating the achievement of the United Nations' Sustainable Development Goals".





WHY ETHICS?

Evaluation

No right/wrong, but
better/worse justifications for
actions in terms of values



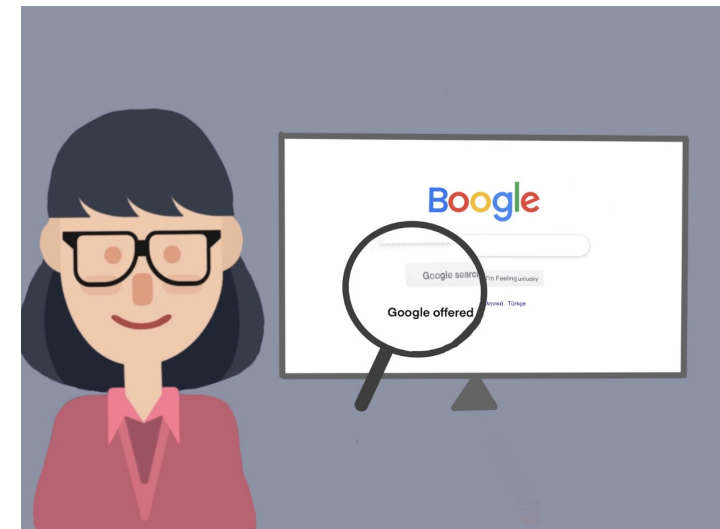
IN A NUTSHELL: TRUSTWORTHY AI

AI systems must be human-centered

Maximize potential benefits

Minimize risk

Fundamental ambition of the EU – Reliable AI





Personal
Social
Technical

AI Human Impact

EC Guidelines Trustworthy AI

Autonomy

Human agency and oversight

Privacy

Privacy and data governance

Fairness

Diversity, non-discrimination, fairness

Society

Societal and environmental wellbeing

Performance

Technical robustness and safety

Accountability

Accountability, Transparency



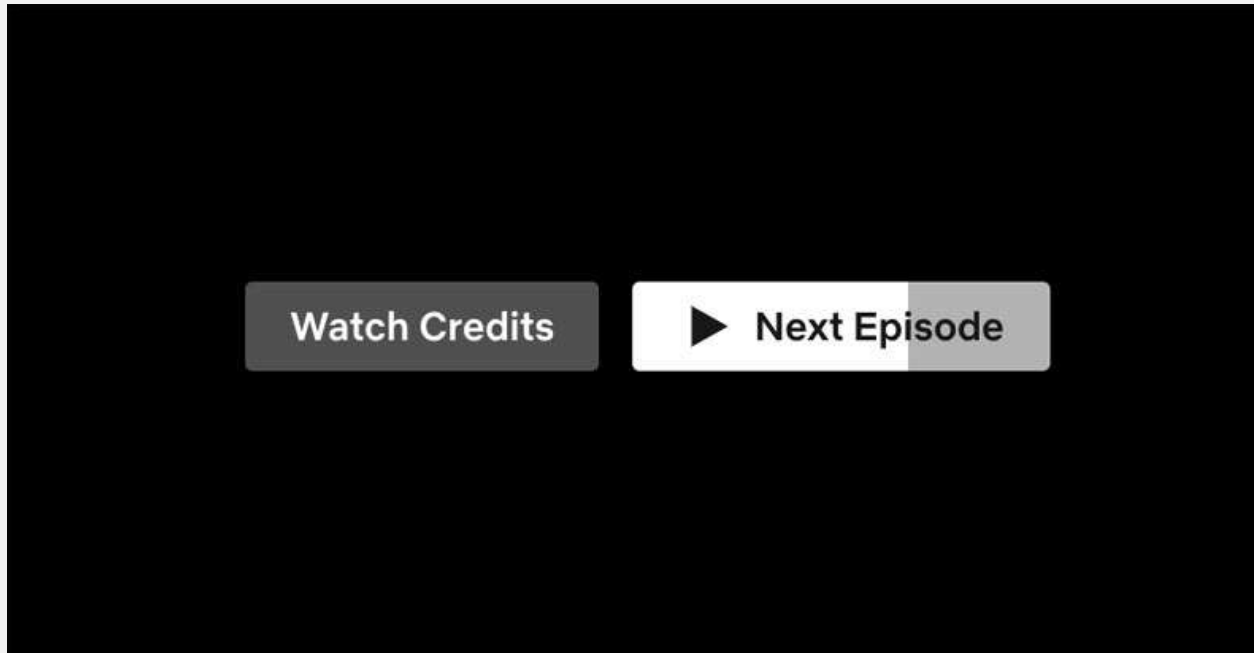
AUTONOMY

Autonomy is the right to self-determination and respects the individual's right to make informed decisions

«AI systems should empower human beings, allowing them to make informed decisions and fostering their fundamental rights» (EU Trustworthy AI)



EXAMPLE: AUTONOMY VS AUTOPLAY





PRIVACY

Control over access to one's own personal information along the entire data process.





MULTIPLE IDENTITIES?

“You have one identity, The days of you having a different image for your work friends or co-workers and for the other people you know are probably coming to an end pretty quickly. [...] Having two identities for yourself is an example of a lack of integrity.”

Mark Zuckerberg, interview with David Kirkpatrick («The Facebook Effect», pag. 222)



Everything that went wrong with the botched A-Levels algorithm

Flawed assumptions about data led to the problems impacting hundreds of thousands of students



Apple's 'sexist' credit card investigated by US regulator

© 11 November 2019



FAIRNESS

From Aristotle treats equal equally and unequal proportionately unequally



EXAMPLE 1:
AUTOMATIC
FACE
RECOGNITION

Newsweek

IS THE IPHONE X RACIST? APPLE REFUNDS DEVICE THAT CAN'T TELL CHINESE PEOPLE APART, WOMAN CLAIMS

BY **CHRISTINA ZHAO** ON 12/18/17 AT 12:24 PM



A woman sets up her facial recognition as she looks at her Apple iPhone X at an Apple store in New York, U.S., November 3. Last week a woman in China claimed that her iPhone X facial recognition could not tell her and her colleague apart.



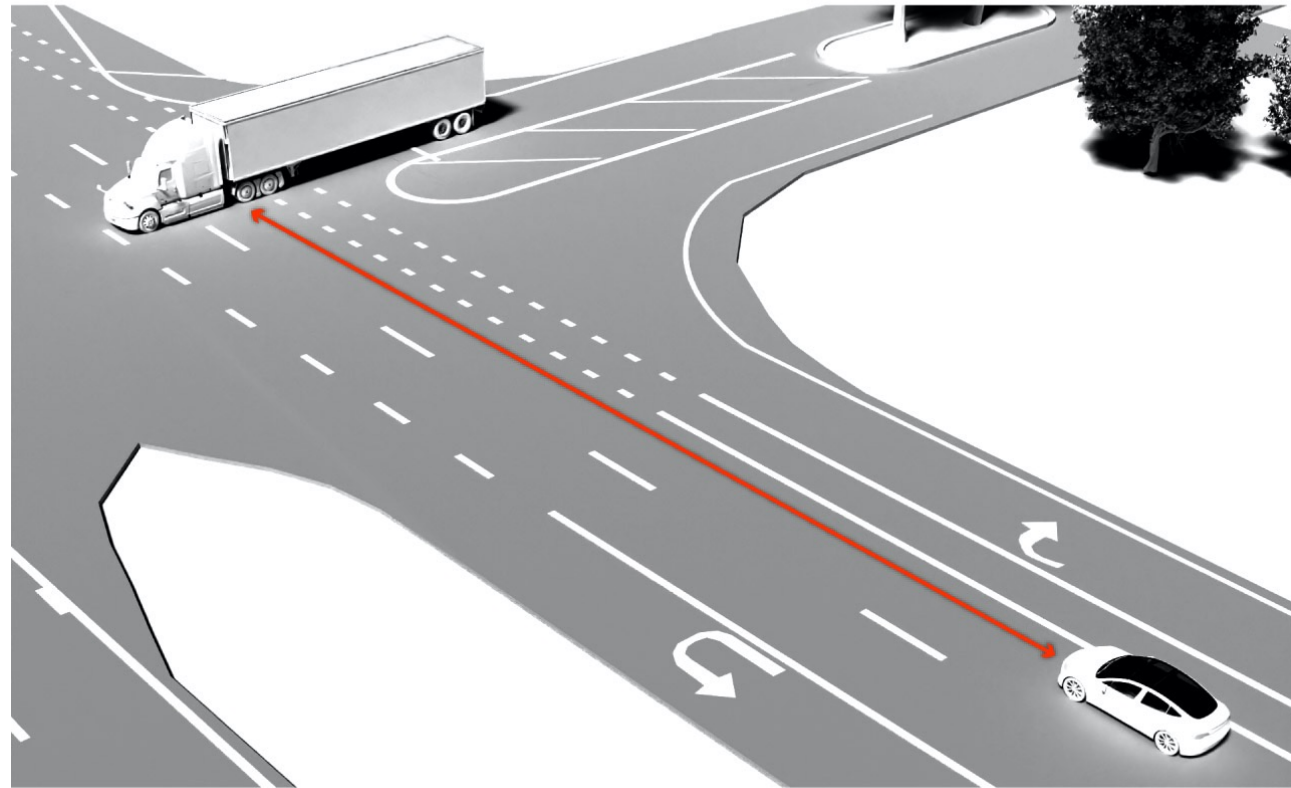
ACCOUNTABILITY

«Explicability is crucial for building and maintaining users' trust in AI systems. This means that processes need to be transparent, the capabilities and purpose of AI systems openly communicated, and decisions – to the extent possible – explainable to those directly and indirectly affected.»



FATAL TESLA AUTOPILOT CRASH

- **Source:**
<https://www.washingtonpost.com/technology/interactive/2023/tesla-autopilot-crash-analysis/>



WHY AI HAS THESE PROBLEMS?

- “Data in the Wild”
 - Learning data that is not designed for our purpose
- Implicit feedback
 - E.g., we assume that a click on something is an indication of user interest but we do NOT have an explicit one
- Correlation instead of causation
 - Models that describe statistical correlations between variables but we don't know if there is a causal relationship



TOWARDS TRUSTWORTHY AI



EU REGULATION

- GDPR
- EU AI act:
<https://www.europarl.europa.eu/topics/en/article/20230601STO93804/eu-ai-act-first-regulation-on-artificial-intelligence>
- Standards and ISO



➤ Human-in-the-loop

These are technical approaches that involve humans in every decision made by the system. Usually this is neither possible nor desirable.

➤ Human-in-control

Some systems have built-in levels of human supervision. For example, in a military AI application/technology, the human operator may have the final say in the activation of system actions/implementation of system decisions.

SUPERVISION
BY HUMANS



NON-TECHNICAL METHODS FOR TRUSTWORTHY AI



Codes of conduct



Certification



Education and awareness to foster an ethical mind-set



Stakeholder participation and social dialogue



LINKS AND CONTACTS



<https://datascientiafoundation.github.io/datascientia-education-eai-2023-24-unitn>



<http://knowdive.disi.unitn.it/>



[@knowdive](#)



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THANK YOU!

